

Role profile:

# Cleaning Team Member - Cotton Exchange



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# Role Profile

## **The role: Cleaning Team Member**

Salary: £12 per hour

Working hours: Monday to Friday from 17:00-20:00

Location: Cotton Exchange, Bixteth St, Liverpool L3 9LQ

### **Job purpose:**

As a Cleaning Team Member, you'll play an important part in providing safe, clean environments in which our customers can thrive in their workspaces.

### **What will you be doing:**

- Cleaning premises to an exceptional standard. Your role will vary but will include; Emptying bins, dusting/polishing of furniture and fittings, damp wiping fixtures and fittings including sanitary ware, vacuum cleaning, damp mopping and using a variety of electrical cleaning equipment.
- Providing a brilliant service to our customers, having a relentless focus on service means that you'll always need a degree of adaptability.
- Covering for other team members when necessary.
- Being an ambassador of the Company values, treat your colleagues and customers with fairness and respect.
- Engaging with your customers and make your service memorable, it's about interaction not just transaction.

### **What we're looking for:**

- Ideally, you'll have worked in a cleaning role before, however a willingness to learn and be part of a customer focused team is more important.
- Collaboration is key, great teams will help each other to get more things done.
- You'll have the flexibility to adapt to new situations, types of people, and ways of working.
- Reliable, open and honest.

# Benefits of working with us



Real Living Wage



Cost of living pay reviews



4 x salary life assurance



NEST Pension Scheme



Financial wellbeing: affordable loans and savings



Employee Assistance Programme and Counselling



Refer a friend scheme



Reward and Recognition



NCP car park discounts



Social events



Retailer discounts



Sick pay



Birthday Leave



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